

INT. OFFICE - DAY

Tammy is training Avery, a new hire, on her first day as a customer service representative at the fitness start up, StriveRight.

TAMMY

It's pretty simple, a call comes in, you answer it, log the customer issue here on the computer, then solve the problem. Rinse and repeat! Oh and you'll need this.

Tammy opens a desk drawer and pulls out a large book. She hands it over to Avery who grunts under it's weight.

TAMMY (CONT'D)

Owners manual, this should tell you everything you need to know about the StriveRight machine.

AVERY

Ah, ok, umm - I've never actually seen one.

TAMMY

There's a diagram on the first page.

AVERY

Well sure but-

TAMMY

I'll see if I can arrange an in person training. It's just an expensive piece of equipment so...

AVERY

Of course, no obviously I get it.

TAMMY

You understand.

AVERY

Right.

TAMMY

Great. Alrighty well I've got about twelve hundred things to take care of right now -

AVERY

If you ever need help...

TAMMY

Huh?

AVERY

I just meant...with anything you have to do, I could-

TAMMY

Oh goodness no, I couldn't bore you with any of that stuff, I like you too much!

AVERY

Oh...thanks.

TAMMY

You're welcome! So here's your headset. Oh and I almost forgot, to answer every call, it's super easy, just press this button and say *Thanks so much for calling StriveRight, this is Tammy speaking, how can I help you be your best today?* But of course you say your own name.

AVERY

Got it.

TAMMY

Now you try.

AVERY

Oh, uhm, thanks so much for calling StriveRight, this is Avery speaking...uh...

TAMMY

*H...oow..*

AVERY

Ah, how can I help you be your best today?

TAMMY

Perf! You're a natural, so glad to have you as part of the team Avery, I'm sure we will be seeing a lot of each other! Toodles!